



Consult and Challenge Meeting
20th August 2014
10:30 – 12:30

Whitworth Suite, Unity 12, 9-19 Rose Rd, Southampton SO14 6TE

PRESENT: Becky Clegg, Bill Keats, Chris Andrews, Clare Petrie, Dawn Buck, Gill Fields, Jon Seale, Karla & Julia Huggins, Lise Marron, Margaret & John Russell, Matt King, Richard Allen, Robert Droy, Sam Goold, Saq Yasin, Steve & Chris Beal, Gordon Wade (Minutes), Will Rosie. Julia Humphries (BSL Interpreter).
 Joe Hannigan & Jonathan Cheshire (Fairness Commission)

ITEM		ACTION
1.	<p><u>Introductions and Apologies for Absence</u> Apologies: Ray Harris, Angela Sumner.</p>	
2.	<p><u>Looking at the Minutes of the Last Meeting</u> Agreed as an accurate record.</p>	
3. a. b. c.	<p><u>Matters to do with Last Meeting</u></p> <p>Item 4e. The annual World Mental Health Day to raise awareness of mental health issues is on Friday 10th October this year.</p> <p>Item 4g. The importance of keeping support organisations such as DAIN: Sandi Jerrim was unable to attend the August C&C meeting to give a review of the Southampton situation. The meeting was informed it was Rob Kern who was looking at Advice and Support in the City and Will would invite him to the September meeting to update the local situation.</p> <p>Item 7.3. SCC 3-month Consultation on the proposed closure of a Day Centre; review of day services (provided and bought); review of respite services for people with Learning Disabilities: Consultation meetings were now underway. Jon Searle had been to one the previous day and got the impression of there being no user involvement at all! The outcome of that meeting was the set-up of four sub-groups to provide solutions regarding; delivery, carers, personal budget affect, quality and outcomes</p>	WR

<p>d.</p>	<p>Other meetings are planned and Will was surprised to hear of one planned for 17th September at Unity 12 with Consult and Challenge – it was the first he had heard of it!</p> <p>Will to email Paul Juan about the assurances given at the July meeting about consulting and meeting with various groups. He would also contact Sandi Jerrim about the promotion of the consultancy events and where they are planned to be held.</p> <p>Item 7.4. Inviting NHS Patient Safety Officer, Julie Cox, to a meeting to speak about patient information: Will to progress this before the next meeting.</p>	<p>WR</p>
<p>4.</p> <p>a.</p> <p>b.</p> <p>c.</p> <p>d.</p>	<p><u>Southampton Fairness Commission</u> A Presentation by – Jonathan Cheshire and Joe Hannigan</p> <p>Jonathan gave an outline of the people who make up the Fairness Commission and its aims. He explained it being an independent voluntary group of local residents who have been asked to look at ways of making the city a fairer place to live and work. During 2014, the Commission will meet with various groups across the city, hold public meetings and speak with individuals to look for examples of unfairness. The conclusion will be to gather all the information together at the end of the year and make recommendations.</p> <p>Jonathan and Joe then spoke about suggestions of how it was possible to improve on unfairness and what could be done locally in making fairer use of resources. Topics such as, employment, health and ‘growing-up and growing old in the city’.</p> <p>Joe talked of the Commission being keen to meet with organised groups for ideas of un/fairness. He pointed out about involving people in the decision making in the city and breaking down the barriers that currently prevented them from doing so! He gave examples of meetings they had already had - Food Banks and Homeless People and ideas resulting from them.</p> <p>Forthcoming public meetings will cover health, housing, transport and education.</p> <p>A 4-page pamphlet was distributed which included a questionnaire that gives people the opportunity to tell the Commission of their ideas and experiences. This can also be completed via the Southampton Fairness Commission website:- www.southamptonfairnesscommission.org ; Contact can also be made via email:- fairness.commission@southampton.gov.uk .</p>	<p>See item 4e</p>

e.	<p>Will read out an email from Sarah Crawford from Southampton Fairness Commission about a public meeting being held at Unity 12 on September 4th to discuss 'Health'.</p> <p>Steve (in consultation with Will) agreed to represent C&C.</p> <p>Dawn spoke of possibly getting a GP to attend.</p> <p>The meeting was considered fully booked.</p>	
5.	<p><u>What's going on in the Council (People's Transformation Implementation Board Update)</u></p> <p>Progress on Information Governance - Permission to Share</p> <p>a. Will read out from a recent exchange of emails with Angela Sumner regarding Permission to Share. These included an apology from the day prior to the C&C Meeting of not being able to attend as intended due dealing with staffing issues.</p> <p>Angela mentioned that having spoken to Alison Elliott about it, Alison was happy to support SCC adopting the HCC Permission to Share Form. Angela now sought the support of C&C if they were behind adopting this approach.</p> <p>Apparently the SCC Legal Team could see nothing to stop the adoption of the Form after first glance.</p> <p>Angela was very much under the impression that Consult and Challenge were just looking for Southampton CC to adopt the Hampshire model, although this message had not come from Consult & Challenge (C&C).</p> <p>b. This resulted in a lengthy debate.</p> <p>There was a concern that SCC's acceptance of the HCC Form being seen as a dismissive of C&C.</p> <p>It was pointed out that although the basis for the HCC Form came from a CAFA/C&C project - funded by SCC; it bore little resemblance to the original work. This may be the reason for the misunderstanding between SCC and C&C.</p> <p>It was stated that at no stage had C&C been involved in the HCC Form, therefore it follows that C&C would not involved in the SCC process either, indicating a potential avoidance of coproduction.</p> <p>The meeting agreed that if SCC wanted to adopt the HCC model they should approach C&C and get some agreement.</p> <p>It was also mentioned that the original CAFA/C&C version was legally compliant. Portsmouth CC had thought it a great model at the time.</p> <p>ACTION: Saq to provide the group with the last approved version of the Permission to Share form, as developed by SOG at the time.</p>	SY

<p>d.</p> <p>e.</p> <p>f.</p>	<p>With so much background spoken about, it was agreed that Steve Beal would write a synopsis of Permission to Share events for Will.</p> <p>A member of Consult and Challenge related an experience they had recently had when completing the permission to share form with their Care Manager. When the service user had said they didn't want to share their information with a particular department, in this case Housing, the Care Manager left the question blank rather than ticking the No box. When the service user queried this, the Care Manager said that they had been told to do that in case the service user changed their mind. The service user insisted on the box being ticked before they would sign the form, and said they would complete a new form if he ever changed his mind.</p> <p>The Consult and Challenge group were concerned that other people, such as those with learning difficulties, might not be so assertive. The group queried whether the e-learning package was being used and having the desired effect.</p> <p>Online Portal</p> <p>Will had received no contact with the Open Objects since submitting the C&C work. He would be meeting with the Project Manager later this day and any update regarding the website and decision trees would be included in the minutes.</p> <p>James Marshall from SCC Web refresh was looking for people interested in testing the web refresh. Because of the short deadline Will would email the info to as many group members as possible.</p>	<p>SB</p>
<p>6.</p> <p>a.</p> <p>b.</p> <p>c.</p> <p>d.</p>	<p><u>Clinical Commissioning Group (CCG) Update</u></p> <p>The CCG are holding their AGM on Wednesday, 24th September at 1700 hours at Oakley Road. An invitation to attend will be forwarded to C&C members (when received from Dawn).</p> <p>Following the AGM there will be a workshop on the subject; Planning for Winter. The CCG are looking for innovative ways of meeting demand.</p> <p>CCG were undertaking a new procurement process regarding a 5-7 year contract at the Southampton Treatment Centre and once again wanted C&C involved.</p> <p>There was a brief discussion about the control of patient information under different contractors. Dawn assured the meeting that information governance was strictly monitored and must comply with NHS standards.</p>	

<p>7.</p> <p>a.</p> <p>b.</p>	<p><u>Any Other Business</u></p> <p>Bill Keats was very concerned that specialist Sensory Services had been disbanded by SCC having decided to share skill levels across social services. Healthwatch was aware of this and had written to SCC.</p> <p>With the meeting running well over time, Bill was asked to speak to Will about his concerns after the meeting.</p> <p>Dawn also spoke of 'some movement' on this subject and would keep the Group up to date.</p> <p>Members were asked to forward to Will a brief description of other groups they are involved with. These will be projected on the meeting room screens for updates at the next meeting.</p>	
	<p><u>Date of Next Meeting: Wednesday, 17th September 2014</u></p>	