



**Consult and Challenge Meeting**  
**18th March 2015**  
**10:30 – 12:30**

**Whitworth Suite, Unity 12, 9-19 Rose Rd, Southampton SO14 6TE**

**PRESENT:** Bill Keats, Chris Andrews, Chris Beal, Steve Beal, Dawn Buck, Cloe Lewis, Emma Hazan, Karla Huggins, Kathy Laughlin, Kathryn Rankin, Janette Smith, Julia Huggins, Lise Marron, Margaret Russell, John Russell, Martine Sinclair, Ray Harris, Richard Allen, Gordon Wade (Minutes), Will Rosie.

ITEM		ACTION
1.	<p><b><u>Introductions and Apologies for Absence</u></b></p> <p><u>Apologies:</u> Becky Clegg, Hilary Linssen, Matt King, Robert Droy, Sarah Parker, Clare Wilkinson, BSL.</p>	
2.	<p><b><u>Agreeing the Minutes of the Last Meeting</u></b></p> <p>Item 5f. Steve Beal and not Jeanette Smith would look into Healthwatch leaflets on display in the Lev 1 Outpatients Dept at the RSH being for Chichester and not Southampton.</p>	
3.	<p><b><u>Matters to do with the Last Meeting</u></b></p> <p>a. Item 5b page 3. Regarding research into Mental Health being coproductive. Jeanette reported that a steering group had been formed. Healthwatch viewed it as being co-designed rather than being coproductive, which they saw as the same thing with stakeholders included. Will built on what Jeanette said, explaining that co-designing, along with co-assessment, co-comissioning and co-delivering, are separate elements of coproduction.</p> <p>b. Item 5d page 3. Jeanette had rectified why Chris and Steve Beal were not receiving mailings from Healthwatch.</p> <p>c. Item 5e page 3. Will had spoken to Sam Goold about Clare Petrie attending Healthwatch events.</p> <p>d. Item 7b. Dawn is following-up the lack of a coffee/hot drinks facility at the MIU having been made aware by Steve.</p>	

<p>e.</p> <p>f.</p> <p>g.</p>	<p>Item 5d page 4, regarding C&amp;C training and mentoring. Will had spoken to the Spectrum Core Team who have agreed to 'ring fence' £3k from the C&amp;C funds for this purpose.</p> <p>Item 5f page 4. Will has not been able to speak to Berni Vincent about her strategy for recruiting new volunteers due to annual leave and her busy schedule, but is following it up. This is part his mapping exercise regarding various Groups C&amp;C could contact.</p> <p>Item 5g page 4. The C&amp;C publicity brochure drafts have been forwarded to all members for their comments and suggestions.</p>	
<p>4.</p>	<p><b><u>City Deal – Presentation by Kathryn Rankin (SCC)</u></b></p> <p>Kathryn explained City Deal as a government initiative to enable local areas to drive economic growth and to create jobs.</p> <p>It is hoped to be able to support 1000 people over 2 years across the Solent area starting in January 2016.</p> <p>Initially a Pilot scheme has been set-up involving about 50 people in the City giving an opportunity to test out the various processes.</p> <p>Eligibility rules include, being over 18; and those unemployed for 2 years or more.</p> <p>There was a questions and answers session about the City Deal, principally on people's concerns about employment and benefits.</p> <ul style="list-style-type: none"> <li>. Benefits will be protected for only 12 weeks during the scheme</li> <li>. People working less than 16 hours stay on benefits until they build up to 16 hours.</li> <li>. There was concern that people should not be worse off financially in work.</li> </ul> <p>Bill spoke about the flaws of people being better off than those doing the same job for years. Kathryn commented that it was something the City Deal Team was aware of.</p> <p>People interested in joining the Employment Scheme, or with concerns/questions/opinions, were asked to email Kathryn via:-</p> <p><a href="mailto:Kathryn.Rankin@southampton.gov.uk">Kathryn.Rankin@southampton.gov.uk</a></p>	

<p><b>5.</b></p> <p><b>a.</b></p> <p><b>b.</b></p> <p><b>c.</b></p> <p><b>d.</b></p>	<p><b><u>Consult &amp; Challenge Payment for Involvement</u></b></p> <p>Will opened a debate about the possibility of Service Users being paid for their C&amp;C duties. He cited that the Hampshire PEP, a similar organisation to C&amp;C, made payments for attending their monthly meetings.</p> <p>Members agreed that there should not be a payment for just attending monthly meetings and there was a strong feeling agreeing with Steve of, 'we do it because we want to'. However, it was felt that members who spent time involved in specific pieces of coproduction should be offered Payment for Involvement.</p> <p>C&amp;C do reimburse members travelling expenses.</p> <p>Will believed that people should get some reward for work they do outside meetings for C&amp;C such as the coproduction work with the CCG. He viewed this as giving credibility to those people for their involvement with specific problems.</p> <p>Methods of payment and reward were discussed.</p> <p>Vouchers were suggested. Will would investigate if there was a limit to voucher payments and the affect on people's tax allowances. Vouchers were also seen as a means of reducing bureaucracy.</p> <p>Richard spoke of the difference of Group and Pieces of Work – and agreed that regular meeting should not have payment, but an offer should be made outside this.</p> <p>Dawn spoke of the CCG not having a budget for this type of payment and of the dilemma of paying people from NHS funds. She believed making regular payments could lead to the danger of the using the same people every time and not reaching out to others.</p> <p>Individual projects would be viewed differently, because of the specific nature of the tasks.</p> <p>Dawn mentioned NHS England look for assistance with projects which may be of interest to C&amp;C.</p>	<p><b>WR</b></p>
<p><b>6.</b></p> <p><b>a.</b></p> <p><b>b.</b></p>	<p><b><u>Partnerships in Portsmouth – Will Rosie</u></b></p> <p>Will was invited to a meeting by Ian Loynes when the Portsmouth Better Care team visited Spectrum recently to discuss the Portsmouth Independent Living Network (PILN) working in a similar coproductive way to Spectrum and C&amp;C.</p> <p>From this meeting, Will was invited to speak to the Portsmouth Reference Group (last week) about C&amp;C and coproduction.</p> <p>Will reported that his presentation about coproduction was well received by the Reference Group. They believed that coproduction with user groups was vital; however, others have to be convinced.</p>	

<p>c.</p> <p>d.</p>	<p>It was agreed that the group members should support PILN to achieve what Spectrum have with C&amp;C.</p> <p>Will would inform C&amp;C members of his next meeting with the Portsmouth people. He also mentioned members meeting with their Service Users to get to know them.</p>	
<p>7.</p> <p>a.</p> <p>b.</p> <p>c.</p> <p>d.</p>	<p><b><u>CCG Update</u> – Dawn Buck</b></p> <p>The CCG have produced a short survey asking people’s views on the services provided in Southampton - priorities, what works well and what needs improving to help the CCG to plan and deliver an NHS that meets local needs. For an example, the first question in the survey asks, ‘what do you value most about your local NHS services’? Dawn distributed copies of the survey. Electronic feedback also available via the CCG to fill out forms. The online contact details for the survey can be found via:- <a href="http://www.southamptoncityccg.nhs.uk/get-involved">http://www.southamptoncityccg.nhs.uk/get-involved</a></p> <p>Dawn had spoken to James Marshall about there being no acknowledgement to people who had signed up for the People’s Panel as mentioned in the February meeting (item 8a) and James will deal.</p> <p>NHS England has published a 5-year plan with a forward view of setting out a vision for the future of the NHS.</p> <p>CCG website address for up to date for local health information. <a href="http://www.southamptoncityccg.nhs.uk/home">http://www.southamptoncityccg.nhs.uk/home</a></p>	
<p>8.</p> <p>a.</p> <p>b.</p>	<p><b><u>Healthwatch</u> – Janette Smith</b></p> <p>The AGM at the Novotel on 26<sup>th</sup> January was well attended with over 100 people present, although the room hired was a little small for such a large gathering. The only negative was the number of handsets provided for answering questions. Healthwatch were pleased to see such a varied representation of people interested in the work they do for the community.</p> <p>There was a The Future of Health and Care questions and answer event during the AGM with James Rimmer Chief Finance Officer, Southampton City CCG, asking people’s views on health now and in the future. The vast majority of people (82%) thought it important for public involvement in health issues raised.</p>	

	<p>Some 62% felt things changed because of their input!  Over half attendees (52%) saw prevention as important relating to the 5 year view.  Mental Health, Social Care, Older People’s Services and Disability Groups were high on the agenda of focus Now.  From the question ‘What needs to happen’; 46% wanted investment in people; 35% wanted a cultural change.</p> <p><b>c.</b> Referring to Healthwatch looking for people to become volunteers about being the ‘eyes and ears’ in the community they live (page 3 item 5d previous minutes); Lise sought some clarification what type of information was being sought. Janette gave the example of perhaps a Pharmacy going part time.</p> <p><b>d.</b> It was agreed to invite James Rimmer (CCG Chief Finance Officer) to the April meeting, if he was available, to give an update of the CCG's Plan. Dawn would approach him on behalf of C&amp;C and the CCG.</p>	
<p><b>a.</b></p> <p><b>b.</b></p> <p><b>c.</b></p>	<p><b><u>Any Other Business</u></b></p> <p>Will requested feedback and any changes for consideration, to the C&amp;C pamphlets that had been sent out to Group members. He asked people to also look if the right content was included as well as the information to service users.  Will would organise a professional photographer to add some pictorial content to the (two) brochures.</p> <p>Will is driving to a Keep it Local Event in Birmingham on Tuesday 24 March from 1300 – 1615 and asked should any Group members who wish to accompany him to get in touch.  Will gave a brief outline of the event ‘Locality is campaigning for a better way’.</p> <p>Emma Hazan from Carers in Southampton (CS) spoke of their support services and distributed their brochure ‘Empowering the Silent Army’. The organisation is a new service for anyone who looks after a family member, a friend, or neighbour, who needs additional support.  CS are working with SCC and the CCG on a new carers strategy for the City.  From their facts, 2.1 million people become carers every year – as many as find their caring responsibilities come to an end.</p>	

	<p>Carers in Southampton are looking for carers to get involved. Contact details; Telephone: 023 8058 2387 or enquiries@carersinsouthampton.co.uk</p> <p><b>d.</b> Steve Beal had attended a meeting to hear Alison Elliott (Director, People Directorate, SCC) and Mark Howell (Head of Adult Services, SCC) speak of future funding for the city. Steve said it's not looking good for the coming year and it getting worse in 2017.</p> <p><b>e.</b> Link for CCG Comms and Engagement Meeting Minutes:- <a href="http://www.england.nhs.uk/ourwork/patients/accessibleinfo-2/">http://www.england.nhs.uk/ourwork/patients/accessibleinfo-2/</a></p> <p><b><u>Date of Next Meeting: Wednesday, 15th April 2015</u></b></p>	
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